

# FAQ

## What is the maximum capacity of the venue?

Small groups of 15 to large events for 3000 pax in Theatre Seating Style.

# Is the space adaptable to different event types?

Yes, the venue spaces are adaptable to different event types. *i.e: Theatre style, banquet, empty hall, concerts, gala dinner ect.* 

# Where can I view a seating plan?

You will find our different seating options on our factsheet. Download factsheet

# Do you have Wi-Fi?

We do offer Wi-Fi across the property.

## Is technical equipment included in your package?

Yes, the venue comes with a standard Sound System, AV & Technical package. Contact us for a detailed technical rider.

## Can we handle large technical productions?

Yes, we work with leading technical and decoration providers on the island.

## How much parking space do you have?

We have 700 complimentary parking spaces.

## Do you offer catering services?

Yes, we work with a variety of partners, which have menus that suit different budgets. We also have an onsite kitchen available for rental.



## Is it wheelchair accessible?

Yes, our Venue, Patio and our Restrooms are entirely wheelchair-friendly.

#### Is there air conditioning?

Our Main Auditorium and Workshop room are fitted with air conditioning.

#### Can we come and view the venue?

We would be happy to schedule a site visit for you to have a better idea of the various space options we offer. Feel free to contact us to set up an appointment.

#### How do I make a booking?

If you wish to book the venue you can contact us by phone or email and we will be happy to assist you with your booking.

#### **Customer Service Executive**

Kelly-Ann Nel

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# What safety measures have you put in place?

TCC has continually monitored the situation of Covid-19 and taken strict hygiene measures to ensure the safety of employees, staff, and visitors. These measures comply with the authorities requirements such as the wearing of face masks and the temperature check at the entrance. Our venue is also entirely cleaned before and after each event.

#### Do you offer Live Streaming and Broadcasting facilities?

Our venue is fully equipped with Projectors and Wi-Fi connections to welcome your Virtual event. We also work with partners if you wish to Live Stream your event online.